

Intelligent Buildings Cyber Incidents

90+ STORY

MANUAL REBOOT



Location

New York, NY



Incident

60% of 1,000+ building system devices, were **knocked offline**, causing partial loss of availability and visibility of building systems.



Building(s)

F500
Global
Headquarters



Cause

An IT **vulnerability detection tool** was used to scan the new building **without prior testing**.



Resolution

Owner required engagement from contractors to **manually restart** their failed devices. Systems were eventually restored and re-verified after **15 DAYS**.



Cost

Time spent by IT **2,000 HOURS**

Average Labor Rate **\$125/H**

Total Estimated Cost

\$1.25M



How Can We Help?

Our Building System Cybersecurity Policy Compliance managed service ensures systems and networks are compliant with IT standards.

