

Intelligent Buildings Cyber Incidents

CANCELED SURGERIES



Location

Southeast US



Incident

A healthcare organization **canceled all surgeries** for **2 DAYS** across **50+ locations** due to the inability to monitor airflow in its operatory suites.



Building(s)

Healthcare Portfolio



Cause

The **IT** department applied an **update** to all computers, which **knocked** the outdated BMS computer offline.



Resolution

Owner was **forced to restore** the system to pre-update and engage contractors to ensure the sequences of operation were not impacted.



Cost

Revenue from (1) surgery **\$5,000**

Surgeries per day **16**

Total canceled surgeries **1,600**

Total Estimated Cost

\$8M

Not included:
Man-hours to resolve, brand damage



How Can We Help?

Our Building System Cybersecurity Policy Compliance managed services ensures systems and networks are compliant with IT standards.

