

Building Operational Risks Mitigated

Case Study

ACME Properties ensures business continuity and enables network readiness with low-cost program management

Customer Profile

- Class A Office Building Owner
- Private US Commercial Real Estate Investment Trust (REIT) serving office tenants in multiple premier US markets

138%
INCREASED
YEAR OVER YEAR
BUILDING ENROLLMENT

100%
REDUCTION
IN UNIDENTIFIED
NETWORK ACCESS



ACME PROPERTIES

CASE STUDY SUMMARY

Opportunity

A large Commercial Real Estate Investment Trust (REIT), which develops and acquires Class A office buildings, sought support to reduce risk in its portfolio. The organization realized the exposure from computer-based and internet-connected building systems and devices (e.g., HVAC, lighting, elevators, security, sensors) can lead to issues including downtime, life safety events, data breaches, legal and regulatory non-compliance, and brand damage.

Goal

Reduce surging insurance premium increases and lower risk of business interruption.

Solution

Selected Intelligent Buildings, LLC as the trusted advisor to provide ongoing management for secure access, compliance, and backups for building systems.

Approach

Working hand-in-hand with ACME Properties, Intelligent Buildings centralized remote access, policy compliance, and backup of critical building systems. Intelligent Buildings experts supported the creation of a network architecture standard, vendor contract terms, and insurance company policy negotiations. Intelligent Buildings also assisted the due diligence process for newly bought and sold properties to support asset valuation discussions.

THE WALL STREET JOURNAL.

Intelligent Buildings Cybersecurity Director quoted in article detailing IoT risks in commercial buildings.

[wsj.com/articles/hacker-smart-building-cyber-security-11631052096](https://www.wsj.com/articles/hacker-smart-building-cyber-security-11631052096)

About Intelligent Buildings

Intelligent Buildings® helps our customers manage risk, enhance well-being, and improve performance by providing unmatched expertise, practical recommendations, and targeted services. Since 2004, we are the most trusted and experienced name in Smart Building services.



Contact us today!

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